

# Findings from Young People's Survey



# Main issues

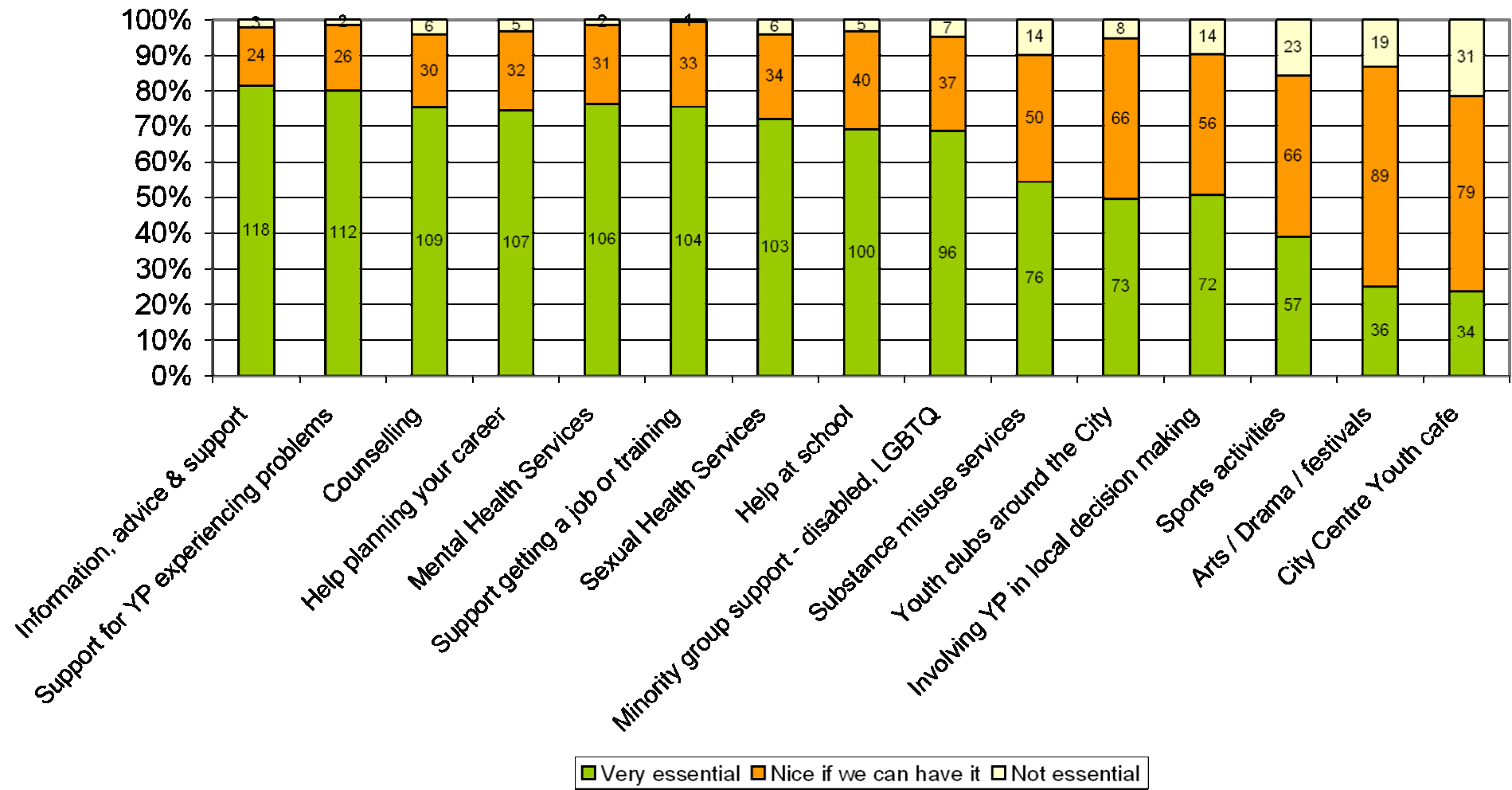
- 167 respondents from all main areas of young people's services
- Reflects views of *existing service users*
- Views of the wider youth population can be found in Children & Young People's Plan

# Main issues

- Existing service users value YPS personal support services most highly, ahead of facilities, centres, or activities
- Like identifiable places to find services but are very accepting of services provided at home
- Will walk a mile or cycle three miles
- Do not expect to pay more than nominal charges
- Identify 'people/staff' offering friendly advice and support as what they want most

# Which services should be prioritised?

(highest priority at the left)



# Where would you like to receive services?

## Individual

1<sup>st</sup> – Community Building

2<sup>nd</sup> – School / College

3<sup>rd</sup> – At Home

4<sup>th</sup> – Mobile Bus / URBIE

5<sup>th</sup> – On the street

## Group

1<sup>st</sup> – Community Building

2<sup>nd</sup> – School / College

3<sup>rd</sup> – Mobile Bus / URBIE

4<sup>th</sup> – On the street

# How much would you pay per session of activity?

100% of **Youthwork** respondents would pay up to



53% wouldn't pay more

100% of **Castlegate** respondents would pay up to



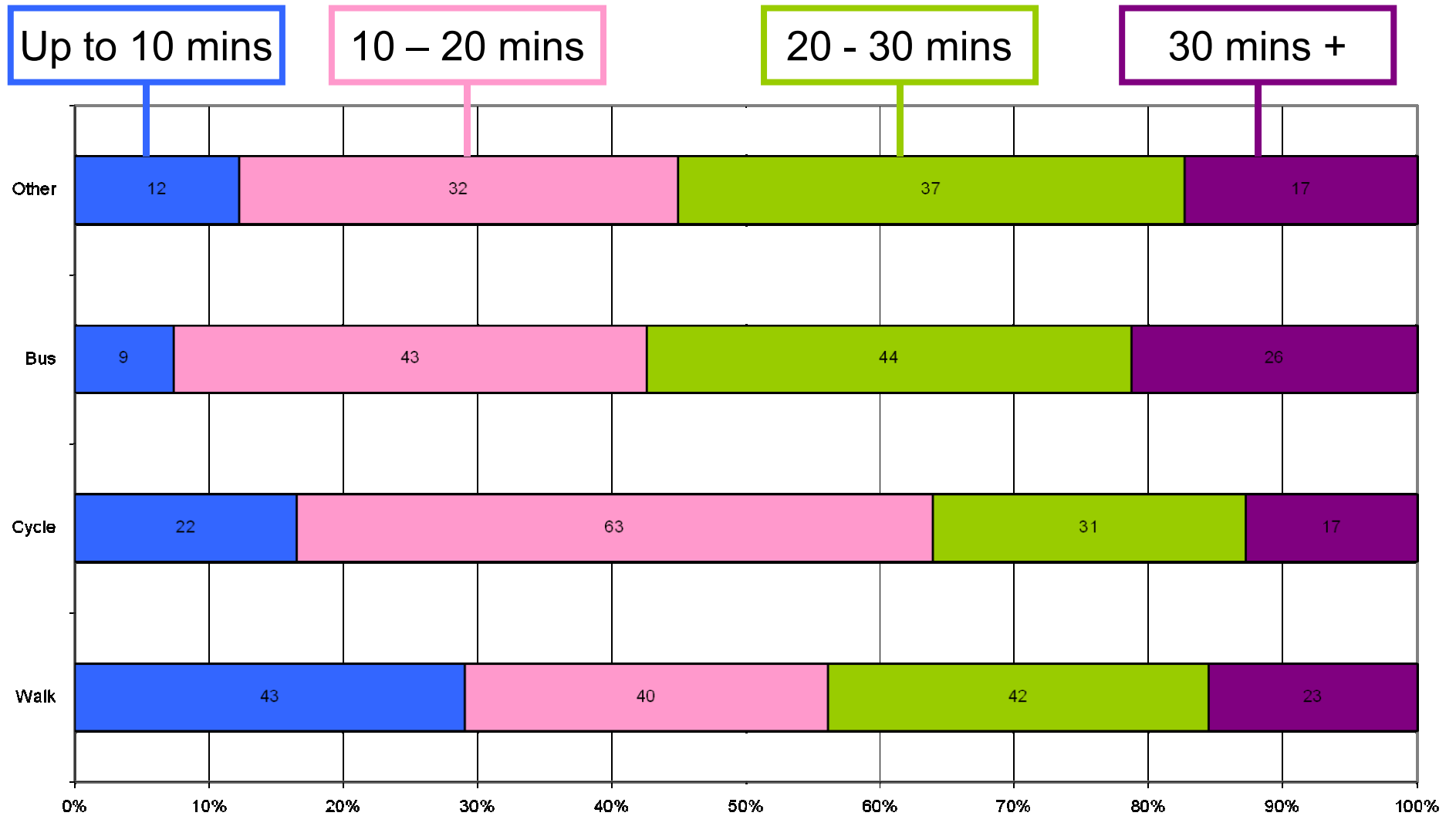
27% wouldn't pay more

80% of **V&I / Youth Council** respondents would pay up to



80% wouldn't pay more

# How far would you travel?



What's the most important thing about the service you receive?

meet new people. feel. future. everyday life. food.  
trust. atmosphere. environment. stuff. workers. friendly staff.  
free. time. life. voice. Castlegate. friends.  
advice. helpful. talking.  
staff. people. support.  
friendly. services. problems. fun.  
safe environment. nice. finding job.  
understand. easy. new people. jobs. place.  
confidentiality. CV's. welcoming. youth workers.  
explore. everyday.